

Name:

Intro Business

Rudeness Quiz

Chapter 10 Video Activity

These days, does it seem that people talk louder, swear more, break all the rules of civility in public? Are you a victim of rude behavior or perhaps part of the spreading trend toward an uncivil society?

"20/20" teamed with Laurie Puhn, author of "Instant Persuasion: How to Change Your Words to Change Your Life," and put together this quiz. How are your manners?

1. Yes No Have you gone through a supermarket 10-item express lane with more than 10 items?
2. Yes No Have you typed e-mails while talking to a friend on the phone, unconcerned that your friend hears the distracting taps of your keyboard?
3. Yes No Have you taken your children to a restaurant and let them get up from the table and wander around?
4. Yes No Have you stared down at a newspaper or magazine while your spouse is talking to you?
5. Yes No While among friends or co-workers, have you yawned without covering your mouth?